



Repetitive, Scheduled, Non-Emergency Transports for Prior Authorization

Palmetto GBA held a webinar on April 3, 2020 to address the CMS directive on pausing the Prior Authorization process for repetitive transports for those demonstration states in which the UTN is required.

Effective April 9, 2020, Palmetto GBA will no longer require a Prior Authorization (PA) on repetitive, non-emergency transports. Any claims, dates of service March 1 and forward, that were previously suspended for prior authorization will be released for payment.

Palmetto GBA will continue to issue prior authorization throughout this delay. Any claims filed with an affirmed UTN will not be subject to medical review after the emergency declaration has been lifted. Any claims filed without the UTN will be paid; however, these claims will be subject to post payment medical review at a later date. Therefore, there is a benefit to continuing to obtain the prior authorization process whenever possible.

PCS forms are still required for all non-emergency transports, including the non-emergency repetitive transports.

Palmetto GBA was not prepared during this webinar to answer questions regarding the alternative destination regulations.

If you have any questions about this, please reach out to Chief Compliance Officer, Kim Stanley at Kim.Stanley@emsbilling.com or your Strategic Account Manager.